Congratulations on your new BEDTIME mattress.

We always strive to provide you with the most comfortable and healthy sleep by offering you the highest product quality and durability.

Our company was awarded the ISO 9001 accreditation certificate for the quality of its Mattress Production.

By implementing the ISO 9001 quality management system, we assure our customers that the products and the services we provide will meet their expectations.

Our products are guaranteed against defects in workmanship and material. In case of defect, we shall repair or replace, at our discretion, the defective component.

Pease keep this card in a safe place. Should you face any problems, please contact our service department

**To ensure you get maximum comfort and support, please follow the following instructions:**

* Make sure the bed base foundation is in good condition and well ventilated.
* Turn/Flip your mattress every 3 months to maximize its comfort and lifespan.
* Avoid exposing the mattress to the sun; air it in a passage area instead.
* In case of possibility of liquids dripping on the mattress, consider covering it with a mattress protection pad.
* Do not worry if the mattress feels slightly firmer than anticipated within weeks of usage, the interior will soften and initial stiffness will be removed.

Invoice Number Warranty Period Date

**Nasri Karam and Sons**

Roumieh, Industrial Road, Metn, Lebanon

+961 1 899 222

www.nasrikaramandsons.com

This limited Mattress Warranty applies to the following Defects:

* Coils or wires that are broken or piercing through fabric.
* Sagging, that measures 3cm or greater (being properly measured) only if the mattress has been continuously supported by appropriate and solid foundation

This limited Mattress Warranty does not cover the following:

* Comfort preference
* Fabric Stains, soiling or burns
* Body impressions of less than 3cm
* Damage to the mattress due to abuse
* Bent Perimeter border rods due to moving or bending the mattress
* Size allowance of +/- 2cm
* Bed Bugs and Dust Mites
* Mattress Odor: as in any upholstery, new mattress may have odor that will fade with time
* For Latex and Memory Foam mattresses: normal change in softness and recovery time in these materials with time. This does not affect the relieving qualities of these mattresses.
* Transportation and Inspection Costs
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